



Plan Smarter. Live Better.



Amicash

This mobile Banking is a service for Amicans that enables them to access a variety of banking, money transfer and payment services from the comfort of their mobile phones.

- An Amican will be able to access the service by dialing the USSD code **#298#**
- This channel provides customers with unrivalled ease in accessing and transacting on their accounts

The services that are available are:

	Description
My Account	Account balance
	Mini statement
	Locate Branch
	Change PIN
Funds Transfer	Internal Transfer
	Another member
MPESA transfers	Withdraw to MPESA
	To my phone
	To another phone
Pay-bill transfers	To Members account
	To another Person
Airtime top-up	To my phone
	To another Number
Loan Application	Request loan
	Loan Terms
	Pay Loan

How to sign in;

- Visit your branch and request to be signed up for the solution
- Fill in the Amicash application form
- You will receive your PIN for logging in after you have been signed up by Amica Personnel.
- Upon receipt of the PIN via SMS on your mobile phone, log in to USSD Mobile Banking with your PIN by dialing ***298#** on your mobile phone.
- Change your PIN to one you are most comfortable with.

Ensure that:

1. Your ID/Passport number is correct
2. Your names appear exactly as your ID/Passport or as per Amica existing data
3. Your date of birth is entered correctly e.g. **(12121990)**
4. You give correct mobile phone number

NB: PIN YAKO, SIRI YAKO