

## AMICASH MOBILE BANKING APPLICATION **Member Account Details** Branch <u>D</u> D / M M / Y Y Y Y Date Applicant's Name ID/Passport No. \_\_\_\_\_ Account No. \_\_\_ Applicant's Address Mobile Phone No. **AVAILABLE SERVICES** Cash deposit Loan repayment Balance Enquiry Change PIN No. • Un-subscribe • Show Amica Business No. Statement request • M-pesa /cash withdrawals N.B.

• When you get registered in the system, you will receive an SMS with your Amicash PIN number, which you are advised to note, change and delete immediately.

- Kindly complete your transaction within two (2) minutes. You will be timed out if this duration is exceeded.
  Never disclose your Amicash PIN number to anyone. Your PIN is your secret.
- Do not disclose the SMS received. They have your confidential Account Details.

SEE TERMS AND CONDITONS ON AMICASH MOBILE BANKING PRODUCT OVERLEAF

FOR OFFICAL USE	:	
Official stamp here.		
Confirmed by		 Date <u>D</u> / <u>M</u> <u>M</u> / <u>Y</u> <u>Y</u> <u>Y</u>
Enrollment done by		 Date <u>D D / M M / Y Y Y Y</u>
Authorised by		 Date <u>D</u> / <u>M</u> / <u>Y</u> Y <u>Y</u>



## **TERMS AND CONDITIONS**

Upon signing this form, the member formally agrees to be governed by the terms of this agreement hereunder mentioned:

- i. Amica Savings & Credit reserves the right to modify, increase or reduce the charges at any time but with due justification.
- ii. Amica Savings & Credit SHALL not assume any liability for any failure or delay in transmission of requests to you or any error in such information so required. You agree to be liable for any charges incurred through the use of mobile banking facility.
- iii. You SHALL promptly notify Amica Savings & Credit of any charges relating to the subscribed service. This includes loss or theft of your mobile phone. Amica Savings & Credit shall not be liable to any loss or claim resulting from such un-relayed information.
- iv. Amica Savings & Credit SHALL not be sued for any loss caused by: (1) disclosure of confidential information (2) disclosure of information in the designated mobile phone where such designated mobile phone is in another person's possession with your consent.
- v. The service SHALL not be used for any unlawful purpose including purchasing of goods and services prohibited by law.
- vi. The subscriber will be issued with a PIN. The subscriber shall exercise due care, attention and secrecy of the PIN at all times and to prevent the loss of and use the pin for the third party.
- vii. If the PIN is lost the subscriber shall notify the Sacco immediately. Verbal notification SHALL be followed up with written notification within 24 hours.
- viii. The subscriber SHALL be liable in respect to any transaction affecting the Amica Savings & Credit that is given with a valid PIN.
- ix. The subscriber may at times cancel the Amicash services by formally writing to Amica Savings & Credit authorizing the termination of services.
- x. Amica Savings & Credit reserves the right stop the Amicash services without consulting with the subscriber if it deems the operation of the account risky.
- xi. Payments made by means of Amicash are irrevocable.
- xii. These terms and conditions can be amended at any time by Amica Savings & Credit by a notice to the subscriber of the services.

## **Relationship to other Agreements**

By using Mobile banking, the customer will remain subject to the terms and conditions of all existing agreements with Amica Savings & Credit, and will continue to be subject to the terms and conditions of their existing agreements with any other service providers, including the mobile service carrier or provider. This Agreement does not amend or supersede any of those agreements. Those agreements may provide for fees, limitations and restrictions that might affect the use of Mobile banking (for example, the carrier or provider may impose data or text message charges for your use of Mobile banking), and the customer is solely responsible for all such fees, limitations and restrictions. The customer agrees that only the mobile service carrier or provider is responsible for its products and services and therefore agrees to resolve any problems with the carrier or provider directly with them without involving Amica Savings & Credit.

## **Applicant's Declaration:**

- · I authorize Amica Savings & Credit to register/ enroll me as an Amicash client, and link the mobile number issued above to my account.
- I have read, understood and hereby agree to be bound by the terms and conditions of use detailed above.
- I agree that I will be liable for all charges associated with the use detailed above.

I warrant information given above is true or complete.

Applicant's signature	_ Date <u>D_D/M_M/Y_Y_Y</u>
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