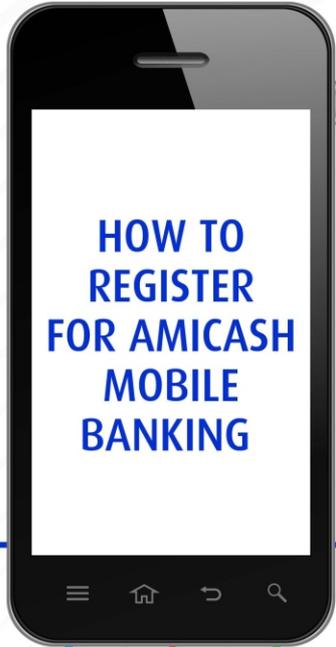# Amica
Savings & Credit

Amicash
Mobile

Plan Smarter. Live Better.

HOW TO REGISTER FOR AMICASH MOBILE BANKING

1
Visit your branch and request to be signed up for Amicash

2
Fill in the Amicash application form

3
You will receive your PIN for logging in after you have been signed up by Amica Personnel

4
Upon receipt of the PIN via SMS, dial ***298#** on your mobile phone to log in and enter the PIN given

5
Change your PIN to one you are most comfortable with

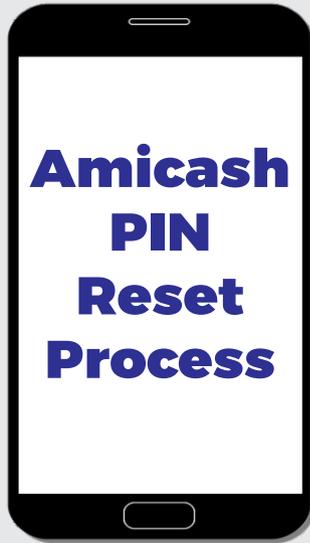**Ensure that:**

1. Your ID/Passport number is correct
2. Your names appear exactly as your ID/Passport or as per Amica existing data
3. Your date of birth is entered correctly e.g. (D/M/Y)
4. You give correct mobile phone number

Remember:
PIN YAKO, SIRI YAKO

Amicash Mobile

Amicash PIN Reset Process

You will receive a one time password which you are required to change within 24 hours.

Amica
Savings & Credit

Plan Smarter. Live Better.

1 Visit your branch and request for PIN reset

2 Fill in Amicash PIN reset form

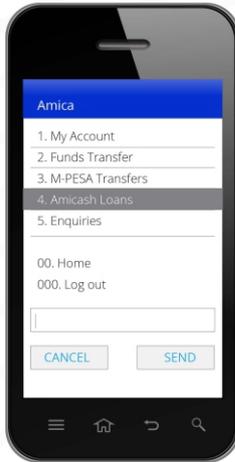**3** You will receive another PIN for logging in via SMS

4 Dial *298# on your mobile phone to log in and enter the PIN given.

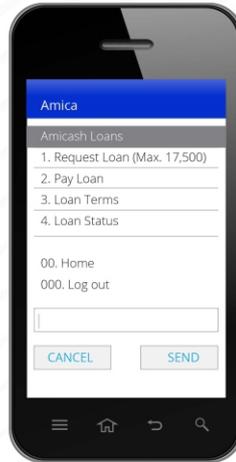**5** Change your PIN to one you are most comfortable with.

Amicash
Loan

How to apply for a loan using your Mobile Phone.
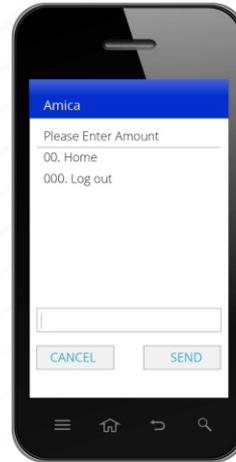## (For Amicash Registered Members Only)

Amica
1. My Account
2. Funds Transfer
3. M-PESA Transfers
4. Amicash Loans
5. Enquiries

00. Home
000. Log out

CANCEL   SEND

O1

- Dial ***298#**
- Enter your PIN
- On the Menu, select option 4.

Amica
Amicash Loans
1. Request Loan (Max. 17,500)
2. Pay Loan
3. Loan Terms
4. Loan Status

00. Home
000. Log out

CANCEL   SEND

O2

Select option 1 which shows you the maximum amount you qualify for.

Amica
Please Enter Amount
00. Home
000. Log out

CANCEL   SEND

O3

- Enter amount you wish to borrow (within the maximum qualification indicated above)
- Select option 1 to confirm amount at prevailing loan terms.

Amica
"Your Amicash loan application of KSh 17,500.00 has been received and is undergoing approval as loan **1ZJ8ELTWXT**. Please wait for confirmation."

"Your Amicash loan application **1ZJ8ELTWXT** of KSh 17,500.00 has been approved.Please wait for receipt of funds."
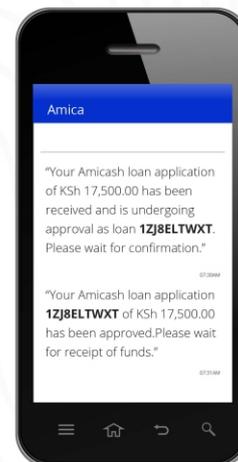
O4

You shall receive the following notifications.

i. Confirmation message on application.
ii. Processing notification.
iii. Disbursement/rejection notification.

If approved, loan amount is credited into your Amican personal account.

Withdraw through Mpesa.

To repay an existing loan

Option 1. (before due date)

1. Dial ***298#** on your mobile phone
2. Enter your PIN
3. On the Menu, select option 4
4. On Amicash loan menu select option 2

Option 2. (on due date)

On due date ensure your Amican personal account has enough money for the system to automatically recover the loan balance.

If you have insufficient funds in your personal account, pay via **paybill No. 162180.** On the account number field, enter your Amican personal Account number and NOT the loan Account
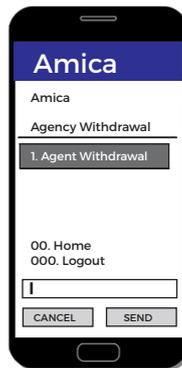
Amica
Savings & Credit

Plan Smarter. Live Better.

Amicash Agency

HOW TO MAKE A WITHDRAWAL FROM AN AGENT

Amica
1. My Account
2. Funds Transfer
3. M-PESA Transfers
4. Amicash Loan
5. Enquiries
6. Agency Withdrawal

00. Home
000. Logout

CANCEL   SEND

01

- Dial *298#
- Enter your PIN
- On the menu select option 6.

Amica
Amica
Agency Withdrawal
1. Agent Withdrawal

00. Home
000. Logout

CANCEL   SEND

02

Select option 1 which shows you Agent Withdrawal.

Amica
Amica
Please enter Agent Number

00. Home
000. Logout

CANCEL   SEND

03

Enter Agent Number.

Amica
Amica
Please enter Amount

00. Home
000. Logout

CANCEL   SEND

04

Enter Amount.

Amica
Confirm request:
Agent No:
Amount
1. Confirm Cash Withdrawal from Agent
2. Cancel

00. Home
000. Logout

CANCEL   SEND
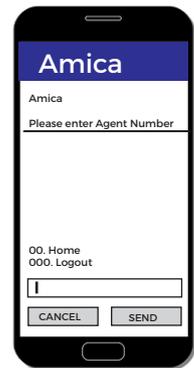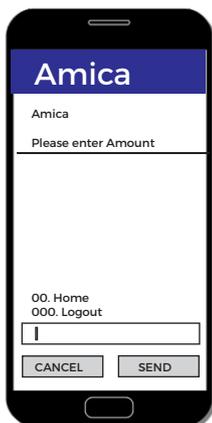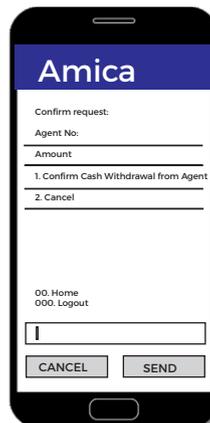
05

Confirm the Agent Number and Amount you wish to withdraw.

Amica
Amica
Cash Withdrawal of amount : Ksh17500 succesful to account

00. Home
000. Logout

CANCEL   SEND

06

After confirmation, the amount is debited from account and a notification sms is sent to both customer and agent.

Amica
Savings & Credit

Plan Smarter. Live Better.